

## **FAHR: 2023 was a Qualitative Leap in HR System**

We, in the Federal Authority for Government Human Resources (FAHR), have been exerting restless efforts for years to provide the best under the guidance of the wise leadership and the dedication of our harmonious staff members, who work diligently within a clear vision and plan, which target in the first place to support UAE directions, ensure its global leadership and competitiveness in the human resources field and enhance government efficiency.

2023 has witnessed many remarkable achievements and constituted a qualitative shift in the HR system in the federal government, in terms of digital transformation, as it has optimized AI technologies and the Fourth Industrial Revolution outcomes. It is worth mentioning that FAHR has managed to employ the new technologies to serve its goals, as it has automated the HR procedures and launched an AI-based package of HR systems.

During the previous phase, we were keen to simplify procedures and services and make them accessible to the federal government employees and FAHR customers under one umbrella. In addition, we gave special focus on addressing employees of ministries and federal entities under the slogan "Human Resources is the Language of Everyone". In other words, every employee is enabled to automatically complete their own HR operations through smart systems and applications, which has contributed to saving time and effort and providing HR departments with the opportunity to focus on more strategic issues and assuming a more effective role in organizations.

Among the previous year achievements, a package of exceptional initiatives, policies and legislations was launched to empower the federal government employees with future skills, develop talents and competencies, enhance employees' readiness for the future with all its potential challenges and opportunities.

FAHR has managed to achieve a qualitative shift and real change in the culture of work, performance, motivation and productivity at the federal government level, in cooperation with its strategic partners at the local and global levels, in both the government and private sectors.

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