## Job evaluation and description support

Reviewing the job descriptions in accordance with the approved grades and gualification system.

### **Start service link**

https://www.fahr.gov.ae/CRM/en/request-service?serviceName=Job%20Evaluation%20and%20Description%20Support

## **Service process**

1.

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#### To register

- 1. The user should be Federal Government or Autonomous Authorities employee
- 2. User should be registered in Bayanati
- 3. User name should be activated by the HR department of the entity

2.

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To use the system by the Customer

- 1. Enter the Customer Happiness System
- 2. Enter user name and Password
- 3. Choose the service from the service list/li>
- 4. Explain the request clearly in the service form
- 5. Send the support documents along with the application

## service conditions

To Register in Service:

- 1. The user should be Federal Government or Autonomous Authorities employee.
- 2. User should be registered in Bayanati.
- 3. User name should be activated by the HR department of the entity.

To use the system by the Customer:

- 1. Enter the Customer Happiness System CHS.
- 2. Enter user name and Password.
- 3. Choose the service from the service list.
- 4. Explain the request clearly in the service form.
- 5. Send the support documents along with the application.

#### Procedures after Registration:

- 1. Submitting the service request via the available channels.
- 2. Reviewing the job titles according to the approved system standards.
- 3. Submitting to jobs evaluation and description committee for approval.
- 4. Notifying the entity for approval or rejection by an official letter.

Fill in the service request form in the electronic Email including:

- 1. Grade, job title and job description.
- 2. Qualifications and years of experience.

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## Service completion duration

5 working days

### Service fees

Free

### **Service channels**

Customer Happiness System

## Service target audience

HR Departments at the Federal Government Entities

# **Service classification**

Procedural