

# Objection to the Grievance Committee Decision Request

Adjudicating the objections submitted by the federal government employees to the decisions of grievance committees issued from the Federal Entities.

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## Start service link

<https://www.fahr.gov.ae/CRM/en/request-service?serviceName=Objection%20to%20the%20Grievance%20Committee%20Decision%20Request>

## Service process

1.

[1](#)

To Register in Service

1. The user should be Federal Government or Autonomous Authorities, employee
2. The employee should have a decision issued by the grievance committee from his authority
3. Fill out the form for submitting an objection which is available on the Customer Happiness System CHS
4. List of objection or explanation of the objection submitted by the employee

2.

[2](#)

Procedures after registration

1. Raising a written objection supported by documents attach the decision of the Grievance Committee to the Committee on the consideration of objections within a period not exceeding three weeks from the date of notification of the penalty
2. Receiving grievance with documents and make sure to receive a grievance committee decision
3. Examining the objection and ensuring the completion of the attachments" grievance committee decision", in case the application is unclear or incomplete, it is returned to the client and requests for additional or missing information
4. Addressing the Undersecretary of the Ministry or a substitute in in the objector's work place to state the reading of the contents of the objection
5. Provide the members of the committee with a copy of the objection and reply and set the date of the meeting
6. Hold a meeting to consider the objection and study it according to the provisions of the law and the executive regulations within 30 working days from the date of submission of the objection

## service conditions

1. The name, ministry/entity, job title, and address of the employee.
2. The decision made by the Violations Committee.
3. The decision of the Grievance Committee regarding the alleged violation, date of its issuance and notification.
4. The subject of objection and the grounds for the request of a remedy, along with appropriate supporting documents.

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## **Service completion duration**

40 WORKING DAYS

## **Service fees**

Free

## **Service channels**

- Call Center : 600525524
- Phone Inquiry Timing : 7.30 am - 3.30 pm
- Customer Happiness System CHS
- FAHR Smart Application

## **Service target audience**

All Federal Government Employees

## **Service classification**

Procedural