

Support service on Jahiz

This service to support Jahiz Platform and answers the enquiries regarding the platform and provide technical support

Start service link

<https://www.fahr.gov.ae/CRM/en/request-service?serviceName=Support%20for%20Jahiz%20Platform>

Service process

1. Login to the platform by using the emirates ID and the password received through the employee's official email.

service conditions

To Register in Service:

1. Entering the Emirates ID number, completing the login procedures for the platform, and ensuring the completion of all the employee details in the HR system of the entity.

Procedures after Registration:

1. Enter the platform and start the process of learning new skills that you need to succeed now and, in the future.

Login to the platform to benefit from the training programs:

1. <https://jahiz.gov.ae/>
2. for technical support, contact the authority through the call center or CRM

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Service completion duration

5 Working Day

Service fees

Free

Service channels

- Call Center: 600525524
- Customer Happiness System

Service target audience

Federal Government employees

Service classification

Procedural