

# Training on HR Legislations and Systems Request

Providing awareness workshops to the human resources departments with regard to the matters related to HR systems issued by the FAHR, such as: (Performance management system, training and development system, jobs description and evaluation system, E-learning portal, and workforce strategic planning)

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## Start service link

<https://www.fahr.gov.ae/CRM/en/request-service?serviceName=Training%20on%20HR%20Legislation%20and%20Systems%20Request>

## Service process

1.

[1](#)

The request to submit by HR departments at the Federal Entities via the available service channels.

2.

[2](#)

The request reviewed to ascertain fulfillment of all requirements (Matters, number of attendees, workshop location), then an appointment sent to the entity.

3.

[3](#)

In case of no fulfillment of all requirements, the entity contacted to send an updated request. In case of non-acceptance of the date suggested by the FAHR, a request including a suggested time to be sent, then it shall be approved by FAHR

## service conditions

To Register in Service:

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2. The request reviewed to ascertain fulfillment of all requirements (Matters, number of attendees, workshop location), then an appointment sent to the entity.
3. In case of non-fulfillment of all requirements, the Entity will be contacted to send an updated request. In case of non-acceptance of the date suggested by the FAHR, a request including a suggested time to send, then it approved by FAHR.

Fulfill the service requirements by submitting the required in service form in Customer Happiness System CHS:

1. Workshop type, together with identifying the matters intended to be discussed during the workshop.
2. Number of attendees.
3. Location.

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## **Service completion duration**

3 working days

## **Service fees**

Free

## **Service channels**

- Email
- Official letter
- Customer Happiness System CHS

## **Service target audience**

HR departments at the Federal Entities | Employees of the invited Federal Entities

## **Service classification**

Procedural